Try Before You Buy Form



Bassoon:	
Serial No. (if applicable)	
Accessories:	
Price:	
Terms of loan:	All bassoons and accessories are supplied in good condition and in working order, as described on the Double Reed website. The borrower shall be liable for theft, loss or damage to the instrument and accessories while on loan.
	Title to the goods remains with Double Reed (or the principal if for sale on commission) until and unless full payment is received for the item(s).
	Loans are for a period of one week unless agreed otherwise in writing. The borrower shall be liable for the full asking price if an arrangement for the prompt return of the bassoon is not made at the end of the loan period.
	If the item is posted to the borrower, a charge for return postage shall be paid prior to shipment; on purchase, this charge shall be deducted from the price of the item. If the borrower decides to return the item the postage charge is not refundable.
	The borrower shall keep and re-use the packaging in which the item was delivered; if the borrower decides to return the item, he/she shall pack the item in the same way, and with the same standard of care, as received. The borrower shall be liable for any damage if the item is packed differently to the way it was received.
	Double Reed Ltd. shall arrange a courier to pick up the bassoon from the borrower on a working day requested by the borrower.
	Try Before You Buy loans are available to permanent UK residents over 18 only and bassoons shall not be taken outside the UK.
Signature of Borrower:	Print Name:
Address of Borrower:	
Phone:	
Email:	
Date :	

Try Before You Buy Form



Booking a Try Before You Buy Loan

The Try Before You Buy scheme is available for bassoons and their accompanying accessories only unless agreed otherwise.

Please print the form, complete it and sign it. Then photograph (using your phone, for example) or scan the first page and email or post it to the address at the foot of the page. The completed form must be accompanied by two types of identification:

- 1) a photo or scan of your photo driving licence **or** a photo or scan of the page of your current passport showing your photo; and
- 2) a photo or scan of a recent utility bill **or** similar showing your current permanent address.

Payment of the postage fee can be made by credit or debit card on the Try Before You Buy page of our website. If you would prefer to pay by cheque, please make it payable to Double Reed Ltd. and post it with this form. The return postage amount payable is £20 unless you live in one of the areas detailed below.

We will contact you to arrange delivery on a day to suit you.

Delivery/Pick Up Arrangements

Our most expensive bassoons (high value Heckels in particular) are not available for delivery owing to their value, and have to be tried on our premises and/or taken in person for trial. Please contact us to make arrangements to visit us if you are interested in one of these instruments.

Items are sent by courier for delivery by 10.30am on the working day agreed with you, if this service is available from the designated courier in your area. We will advise you if this service is not available and agree an alternative. All items have to be signed for.

The postage charge covers the cost of return postage to the UK mainland with the exception of the remoter areas of Scotland to which the national couriers do not deliver. For all other areas in the UK there will be an additional charge reflecting the additional cost of postage. Please contact us with your address before booking if you live in one of these areas.

Pick up of unwanted items is by courier arranged by Double Reed on a day agreed with you, either from the address provided or at a courier drop off point. If a drop off point is used, a receipt must be obtained for the item when dropped off.

While we book couriers in good faith using the most reliable and professional services available, we are not in control of their actions and there may be occasions when a courier does not arrive when booked. If this happens we will strive to rearrange the booking at your convenience.

If you have any questions about items available on the Try Before You Buy scheme, or about the process of borrowing an item, please get in touch.

Double Reed Ltd. reserves the right to decline a Try Before You Buy loan request, and will refund any monies sent if this is the case.